

Richard Paulsen  
5 Palisades Dr.  
Albany, NY 12205  
January 17, 2014

Re: Utility Audit Recommendation for Util Auditors, LLC

To Whom It May Concern:

I was most pleased with the service that Util Auditors was able to provide for our business. My family and I have owned both residential apartment complexes and commercial office buildings for decades. Util auditors called and asked me for an opportunity to review our electric and gas utility invoices , which I agreed to do.

Within a few days of providing my most recent months billing statements, I was informed that there were in fact errors on several of our gas meters.

The process was very non-intrusive and Util took care of all of the paperwork and communication with the provider. Just a few weeks later we did in fact receive a refund from our gas provider for monies that we had been over billed. We continue to save monthly with the correction and are grateful the error was identified at this stage.

I would certainly describe their service as a worthwhile cost saving measure for any business.

Sincerely,



Richard Paulsen  
Owner